

AOC-1UIPMI-B AOC-IPMI20-E AOC-LPIPMI-LANG AOC-1UIPMI-LANG

**USER'S MANUAL** 

Revision 1.0a

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#### **Preface**

#### **About This Manual**

This manual is written for system integrators, PC technicians and knowledgeable PC users who intend to integrate Supermicro's unique IPMI 2.0 Management Utility card into their systems. It provides detailed information for the application and use of the AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG and AOC-LPIPMI-LANG add-on cards that supports remote access for system monitoring, diagnosis and management. With the most advanced technologies built-in, the AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG and AOC-LPIPMI-LANG add-on cards offer a complete, efficient, and cost-effective remote server management.

# **Manual Organization**

Chapter 1 describes the features of the AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG and AOC-LPIPMI-LANG add-on cards

Chapter 2 provides technical specifications and hardware installation instructions.

**Chapter 3** describes software application and usage for the add-on cards including software installation procedures and system management.

**Chapter 4** includes frequently asked questions and answers to help the user trouble shoot the configuration when problems arise.

#### Conventions Used in the Manual:

Special attention should be given to the following symbols for proper installation and to prevent damage done to the components or injury to yourself:



**Warning:** Important information given to ensure proper system installation, to prevent bodily injury or damage to the components.



**Note:** Additional Information given to differentiate various models or to ensure correct system setup.

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# Chapter 1 Introduction

#### 1-1 Overview

This user's manual covers the AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG and AOC-LPIPMI-LANG add-on cards. These cards are highly efficient, highly compatible and easy-to-use IPMI cards. They allow the user to take advantage of the BMC, a baseboard management controller installed on a server motherboard and the IPMIView, an IPMI compliant management application software loaded in a PC, to provide serial links between the main processor and other system components, allowing for network interfacing via remote access. With an independent Hitachi Renesas H8S processor built-in, these add-on cards provide the user with a solution to ease the complex and expensive systems, allowing an administrator to access, monitor, diagnose and manage network interfacing anywhere, anytime.

#### 1-2 Features of IPMI Version 2.0 Software

The AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG and AOC-LPIPMI-LANG add-on cards support the functionality of IPMI Version 2.0. The key features include the following:

- Supports IPMI 2.0 (IPMI over LAN and serial over LAN)
- Supports Emergency Management Port (EMP): LAN
- Shares LAN controller with main board
- Supports Hardware Health Monitoring via IPMI
- Supports Event Log Information
- Offers OS (Operating System) Independency
- Provides Network Management Security via Remote Access/Console Redirection
- Supports the following management tools: IPMIView, CLI (Command Line Interface)
- Supports RMCP+ Protocols

# 1-3 Contacting Supermicro

## Headquarters

Address: Super Micro Computer, Inc.

980 Rock Ave.

San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000 Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)

support@supermicro.com (Technical Support)

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4F, No. 232-1, Liancheng Rd.

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Taiwan, R.O.C.

Tel: +886-(2) 8226-3990
Fax: +886-(2) 8226-3991
Web Site: www.supermicro.com.tw

Technical Support:

Email: support@supermicro.com.tw

Tel: 886-2-8226-1900

## 1-4 Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (http://www.supermicro.com/support/rma/).

Whenever possible, repack the add-on card in the original Supermicro box, using the original packaging materials. If these are no longer available, be sure to pack the add-on card in an anti-static bag and inside the box. Make sure that there is enough packaging material surrounding the add-on card so that it does not become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

#### 1-5 Checklist

If your shipping package came with missing or damaged parts, please contact Supermicro's technical support. Please refer to the following checklist when contacting us.

- AOC-1UIPMI-B, AOC-IPMI20-E, AOC-1UIPMI-LANG or AOC-LPIPMI-LANG.
- CDR IPMI: One installation CD.
- White box with correct barcode label and correct add-on card part number.



**Note:** The graphics shown in this user's guide were based on the latest PCB Revision available at the time of publishing of this guide. The add-on card you've received may or may not look exactly the same as the graphics shown in this user's guide.

#### 1-6 Hardware Product Features

- IPMI 2.0 Compliant (IPMI over LAN and serial over LAN)
- Supports Emergency Management Port (EMP): COM or LAN
- Shares I AN controller with motherboard and uses out-of-band bandwidth
- Supports hardware monitor for:
  - CPU / system temperature
  - · System fan & CPU fan status
  - System voltage
- Supports Event Log information for:
  - BIOS events
  - Hardware monitor events
- Supports remote management when the system is off or is in power standby mode
- Remote power control

- Control through OS:
  - Shutdown
  - Reboot
  - Power cycle
- Control directly through buttons on chassis:
  - Reset
  - Power down
  - Power up
  - Power cycle
- Supports SNMP trap (multiple destinations)
- Console Redirection (text only) through LAN

# **Chapter 2**

# **Technical Specifications and Hardware Installation**

# 2-1 Configuration

The AOC-1UIPMI-B, AOC-IPMI20-E and AOC-LPIPMI-LANG add-on cards share LAN1 on the motherboard for IPMI traffic.

# 2-2 Components

#### **AOC-1UIPMI-B**

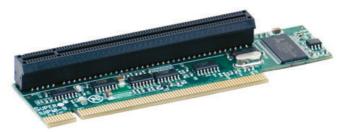


Figure 1-1: AOC-1UIPMI-B

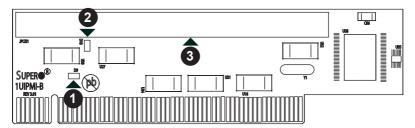


Figure 1-2: AOC-1UIPMI-B Front Layout

## **AOC-1UIPMI-B Front Component and LED Descriptions**

- #1. Activity LED
- #2. Processor Reset LED
- #3. JPCIE1 Connector (To be used with the AOC-1UIPMI-LANG add-on card)

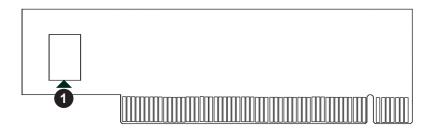


Figure 1-3: AOC-1UIPMI-B Rear Layout

#1: BMC Chip

#### **AOC-1UIPMI-LANG**

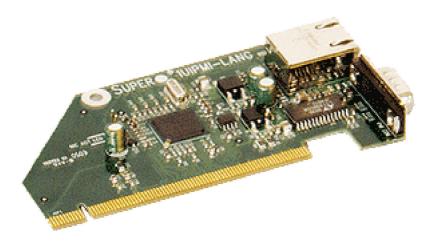


Figure 1-4: AOC-1UIPMI-LANG

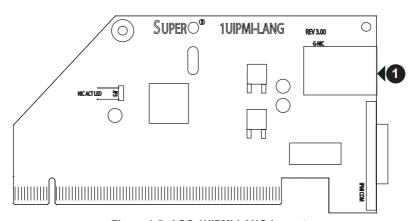


Figure 1-5: AOC-1UIPMI-LANG Layout

# **AOC-1UIPMI-LANG Front Component and LED Descriptions**

#1. NIC Connector

#### AOC-IPMI20-E



Figure 1-6: AOC-IPMI20-E

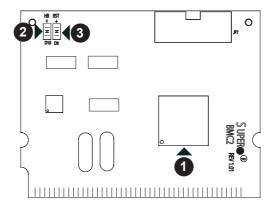


Figure 1-7: AOC-IPMI20-E Layout

## **AOC-IPMI20-E Front Component and LED Descriptions**

- #1. BMC Chip
- #2. Activity LED
- #3. Processor Reset LED

#### **AOC-LPIPMI-LANG**



Figure 1-8: AOC-LPIPMI-LANG

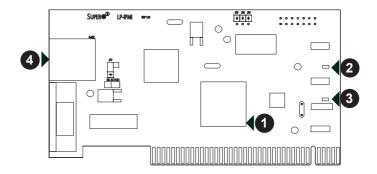


Figure 1-9: AOC-LPIPMI-LANG Layout

## **AOC-LPIPMI-LANG Front Component and LED Descriptions**

- #1. BMC Chip
- #2. Activity LED
- #3. Processor Reset LED
- #4. NIC Connector

## 2-3 LED Descriptions

#### #2. Activity LED Indicator

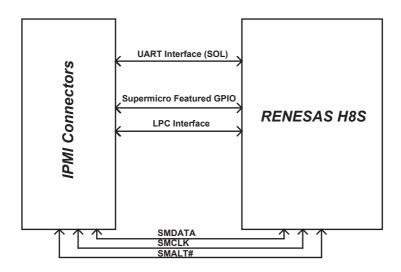
Activity LED (marked #2 above), located on the card, indicates the functionality and activity of the card. The blinking of the Activity LED indicates that the add-on card is active. See the table on the right for details.

Activity LED Indicator Table		
Activity LED	(D1)	
On (Blinking)	Card is active	
Off	Card is not active	

#### #3. Processor Reset LED

The LED will blink for a fraction of a second when the BMC card is reset. You can see this LED flash when you plug the power cable in.

# 2-4 Block Diagram



#### 2-5 Installation

#### Safety Guidelines

To avoid personal injury and property damage please carefully follow all the safety steps listed below when installing the AOC-1UIPMI-B, AOC-IPMI20-E or AOC-LPIPMI-LANG add-on card into your system.

#### **ESD Safety Guidelines**

Electrostatic Discharge (ESD) can damage electronic components. To prevent damage to your system, it is important to handle it very carefully. The following measures are generally sufficient to protect your equipment from ESD.

- Use a grounded wrist strap designed to prevent static discharge.
- Touch a grounded metal object before removing a component from the antistatic bag.
- Handle the add-on card by its edges only; do not touch its components, peripheral chips, memory modules or gold contacts.
- When handling chips or modules, avoid touching their pins.
- Put the card and peripherals back into their antistatic bags when not in use.

#### **General Safety Guidelines**

- Always disconnect power cables before installing or removing any components from the computer.
- Use only the correct type of bracket for the add-on card.
- Disconnect the power cable before removing any cable from the add-on card.
- Make sure that the add-on card is securely seated in the slot to prevent damage to the system due to short circuit.

# **Notes**

# Chapter 3

# **Software Application and Usage**

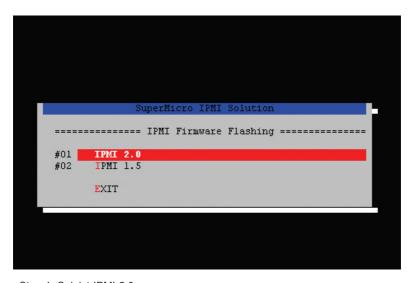
With an independent I/O processor embedded in Hitachi's Renesas H8S System Chip, the AOC-1UIPMI-B, AOC-IPMI20-E and AOC-LPIPMI-LANG add-on cards allow the user to access, monitor, manage and interface with systems that are in remote locations via LAN. The necessary utilities for the access and configuration of the add-on card are included on the Supermicro bootable CDs that came with your card. This section provides information on the configuration and the access of the IPMI card on the network.

#### Contents of the CD

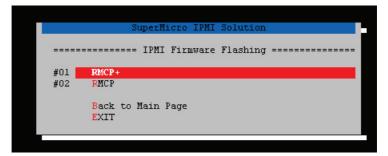
- Firmware: Utility and firmware image used to update BMC Firmware. It can only be executed under DOS.
- J2RE1\_5\_0: Java Runtime Environment for both Windows and Linux. Users
  can also download the latest version from Sun Microsystems, Inc. http://java.
  sun.com/
- DiskImage: Images for storing updates on floppy diskettes.
- · Res: Used by the CD Auto-run feature.
- IPMI Solution:
  - Linux: IPMIView and Power Control Agent for Linux.
  - · Utility: BMC utilities.
  - Windows: IPMIView and Power Control Agent for Windows.
  - Jar: This folder includes IPMIView and TrapReceiver jar files
- Manual: AOC-IPMI 1.0.pdf: The file you are now looking at.
- IPMIView.pdf: User Guide for IPMIView management software.
- Intel: LAN driver for onboard network adapter.

# 3-1 BMC Firmware Update

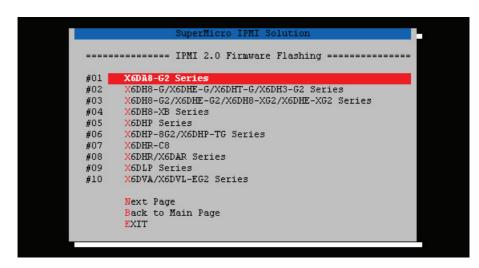
- 1. Shut down the system and unplug the AC power cord.
- 2 Insert the BMC card
- 3. A: If you use a supplied CD-ROM, follow the steps below:
- Turn on your computer and put the IPMI CD into the CD-ROM drive.
- You will see the following prompt. You can choose option 1 to automatically detect the model number of the motherboard and flash the IPMI card or choose 2 if you know the model number of your motherboard.



Step 1. Selelct IPMI 2.0



Step 2. Select the firmware upgrade tool version. RMCP (Remote Management Control Protocol) is a request-response protocol that allows the transfer of IPMI messages and other types of payloads to an IPMI-based BMC over IP. RMCP+ is an enhanced protocol that offers enhanced authentication, encryption, discovery, and the ability to carry additional types of traffic payloads.



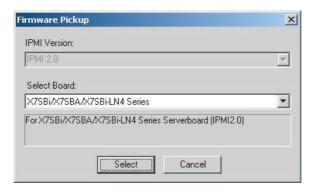
Step 3. Select the motherboard model number.

Step 1. Place the CD in your computer (Windows should have been installed). If you have autorun enabled, you will see the following screen (see below). Otherwise double click on the CD-ROM icon in your 'My computer' window, and it will bring up the screen below.



Step 2. Click on 'Make BMC Firmware Upgrade Diskette'.

Step 3. Follow the instructions on the next screen and choose your motherboard from the list provided.





Note: Please have a 3.5 floppy ready to be inserted.

Step 4. When prompted, place floppy into your floppy drive.

Step 5. When floppy drive is written with the files, remove the floppy and place it in the floppy drive of your computer with the IPMI card installed.

Step 6. Turn on the computer which has the IPMI card. Ensure that the floppy is on the top in boot priority. Once the computer is booted from the floppy, it will start flashing the firmware. When flashing is complete, you can use the ipmicfg utility to configure the IP and MAC address of the card.



**Note:** If you make a bootable diskette please make sure to choose appropriate model number of the motherboard.

Step 7. Use the ipmicfg utility to configure IP address, MAC address, gateway IP etc. Please use instructions below to choose the correct IP and MAC address.

- IP address: IP address of LAN1
- MAC address: MAC address of LAN1
- IP address and MAC address of your LAN1 can be seen using 'ipconfig' command in Windows and 'ifconfig' command in Linux/BSD.



**Note:** When plugging or unplugging a BMC card, you must first unplug the AC power cord.

## IPMICFG usage:

IPMICFG Version 1.07 (Build 080209) Copyright 2007 SuperMicro Computer Inc. Usage: IPMICFG params (Example: IPMICFG -m 192.168.1.123)

- -m Show IP and MAC
- -m IP Set IP (format: ###.###.###)
- -a MAC Set MAC (format: ##:##:##:##:##)
- -k Show Subnet Mask
- -k Mask Set Subnet Mask (format: ###.###.###)
- -dhcp on Enable the DHCP

```
-dhcp off Disable the DHCP
```

-g Show Gateway IP

-g IP Set Gateway IP (format: ###.###.###)

-r BMC cold reset

-garp on Enable the Gratuitous ARP

-garp off Disable the Gratuitous ARP

-fd Reset to the factory default

Note: Not all functions will be available.

## 3-2 Overview of IPMI View

IPMI View is management software based on IPMI specification version 1.5 - 2.0. IPMI View sends IPMI messages to and from the BMC (Base Management Card) on a remotely managed system. IPMI messages are encapsulated in RMCP (Remote Management Control Protocol) packets called "datagrams". This method is also referred to as "IPMI over LAN".

The Distributed Management Task Force (DMTF) has defined RMCP for supporting pre-OS and OS-absent management. RMCP is a simple request-response protocol that can be delivered using UDP (User Datagram Protocol) datagrams. IPMI-over-LAN uses version 1 of the RMCP protocol and packet format. An RMCP packet is transmitted via IP (Internet Protocol) networking. Thus, system managers may manage their IPMI-enabled system over the Internet. (Of course, in a private LAN this is a basic feature.) IPMI uses the same UDP port number (623 in decimal) with ASF (Alert Standard Forum) protocol. If the managed system is protected by a firewall, UDP port 623 must be opened.

In Supermicro's IPMI solution, a BMC shares the LAN1 NIC on the mainboard. The NIC will re-route the IPMI packet to the BMC instead of forwarding it to the upper layer network protocol stacks (as other protocol packets do).

IPMI View V2.0 covers Supermicro's BMCs for both IPMI v1.5 and IPMI v2.0. However, according to design changes, some functions added to IPMI v2.0 are not available in IPMI v1.5, and some functions are no longer available in IPMI v2.0 implementation. IPMI View will automatically hide any function that is not available to the BMC version being used.

#### 3-3 Software Installation Procedures

1. On the system you will manage from:

- a) Installing the IPMIView:
- i) For Windows: Select "Install IPMIView" from auto-run windows to install IPMIView. You may also select IPMIView20setupwin32.exe" in the "IPMI SOLUTION/Windows/ Administrator" directory.
- ii) For Linux: Select "IPMIView20setuplinux.bin" in the "IPMI SOLUTION/Linux/Administrator" directory.



Figure 1: Step 1

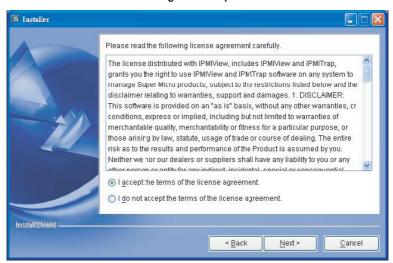


Figure 2: Step 2

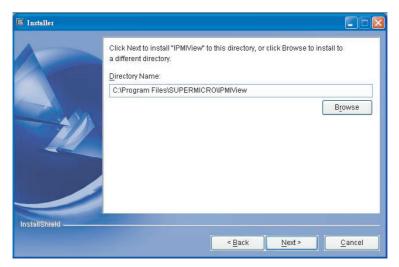


Figure 3: Step 3

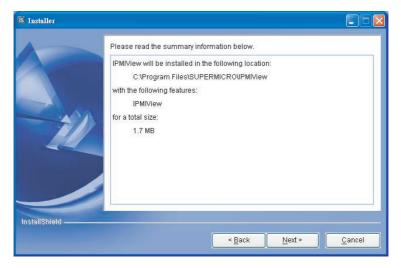


Figure 4: Step 4

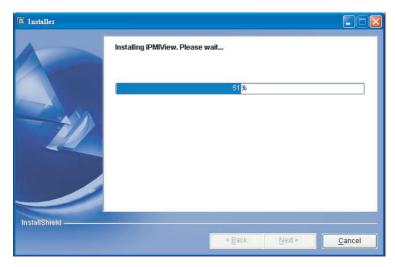


Figure 5: Step 5

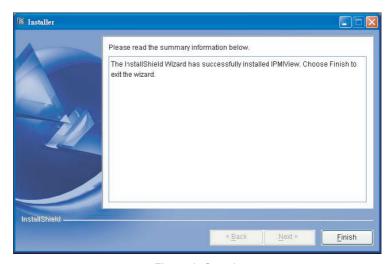


Figure 6: Step 6

## 3-4 System Management

The following screen shows the main functions of the IPMI View screen. From this screen, the user can manage the features of the IPMI View software.



Figure 2-1



Note: This screen is only a model of the System Management.

As shown in Figure 2-1, there are several components in the IPMI View window (Figure 2-2):

- Menu Bar: Contains functions allowing you to add/delete systems or groups and save configurations.
- System List: Lists the computers managed with a BMC card.
- Group List: Lists managed computer groups for more convenient management.
- Viewing Window: shows detailed information including Login, IPMI Device, Event Log, Sensors, BMC Setting and Text Console.
- Status Area: Shows messages regarding current status.
- System View Sessions: IPMI View may manage up to 20 systems at the same time. The current managed system is indicated in the System View window.
- Logo: Press Logo to visit Supermicro's web site.

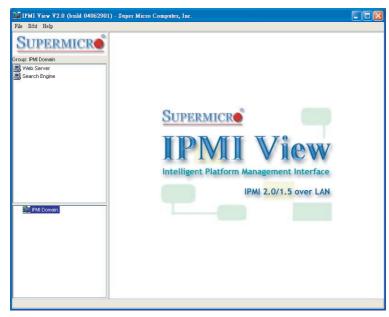


Figure 2-2

Step 1. As shown in Figure 2-3, click "File>New...>System" to add a new system to IPMI View. An "Add a new system..." dialog box will pop up as shown in Figure 2-4.

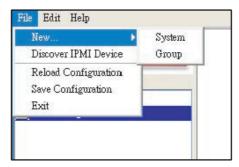


Figure 2-3

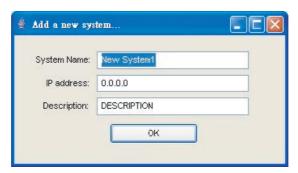


Figure 2-4

Step 2. As shown in Figure 2-4, in the "Add a new system" dialog box, type in the desired System Name for the managed system and the correct IP address, as well as a description. Then click OK.

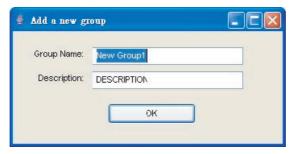


Figure 2-5

Step 3. As shown in Figure 2-5, To maintain systems easier, the manager may categorize managed systems into different groups. A system may be included in multiple groups. The default group is IPMI Domain. All managed systems belong to IPMI Domain even if they join other groups.

In Figure 2-3, click menu "File>New...>Group" to add a new group to IPMI View. An "Add a new group" dialog will pop up as shown in Figure 2-5. In the "Add a new group" dialog box, type in the desired Group Name and description. Then click OK

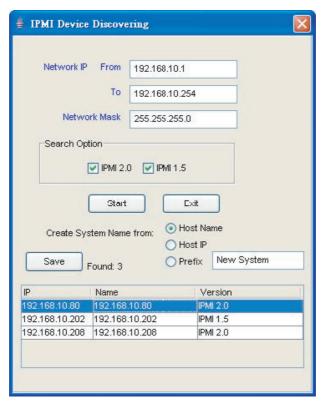


Figure 2-6

Step 4. As shown in Figure 2-6, IPMI View includes a function that allows the user to collect candidate system information in order to build their information into a System List (see Figure 2-6). User may specify the IP range to search any possible system that has either IPMI 1.5 or IPMI 2.0 capability. After the candidate system information is collected, the user may add systems into a System List by IP addresses, or by a given Prefix name.

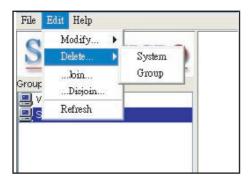


Figure 2-7

Step 5. As shown in Figure 2-7,

# **Reload Configuration**

From the pull-down menu, click "File>Reload Configuration" to load the previous saved configuration.

# **Save Configuration**

From the pull-down menu, click "File>Save Configuration" to save the current IPMI View configuration.

To exit IPMI View from the pull-down menu, click "File>Exit" or press Alt-F4 when the IPMI View is running.

**Note:** Remember to save your configuration before exiting.

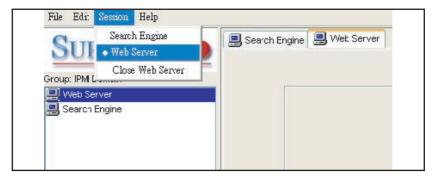


Figure 2-8

Step 6. As shown in Figure 2-8,

## **Modify System**

Select a system in the System Window you want to modify and then click "Edit>Modify...>System" from the pull-down menu shown in Figure 2-7 to modify it.

You can also right click on a system in the System Window, and then select "Modify" in the pop-up menu to modify it.

## **Delete System**

Select a system in the System Window you want to delete, and then click "Edit>Delete...>System" from the pull-down menu shown in Figure 2-7 to delete it.

You can also right click on a system in the System Window, and then select "Delete" in the pop-up menu to delete it.

# **Modify Group**

Select a group in the Group Window you want to modify and then click "Edit>Modify... >Group" from the pull-down menu shown in Figure 2-7 to modify it.

You can also right click on a group in the Group Window, and then select "Modify" in the pop-up menu to modify it.

#### **Delete Group**

Select a group in the Group Window you want to delete and then click "Edit>Delete... >Group" from the pull-down menu shown in Figure 2-7 to delete it.

You can also right click on a group in the Group Window, and then select "Delete" in the pop-up menu to delete it.

#### Join a Group

Select a group in the Group window and select a system in the System Window, then click "Edit>...Join..." from the pull-down menu shown in Figure 2-7 to have the selected system join the desired group.

#### Disjoin a Group

Double click the group you want to disjoin a system from. The members of that group will appear in the System Window. Then, select the system you want to disjoin and click "Edit>...Disjoin..." from the pull-down menu shown in Figure 2-7.

You can also right click the selected system to disjoin the system from the group and then select "Disjoin" in the pop-up menu to delete it.

# Selecting an IPMI View Management Session

When more than one system is managed by IPMI View at the same time, you can select which opened management session you want to control by double clicking on system's name in the System Window or by selecting "Session><<System name>>" in the pull-down menu, where <<System name>> denotes the name of the target system you want to control (as shown in Figure 2-8).

# **Closing IPMI View Management Session**

To close the opened IPMI View management session, select the IPMI View management session you want to close as the current IPMI View management session and then click "Session>Close <<System name>>" in the pull-down menu, where <<System name>> denotes the name of the system you want to close (as shown in Figure 2-8).

Or - right click on the system in the System Window you want to close and select "Close Session" in the pop-up menu to close it.

When closing a session, a session will not be closed until 1) replies have been received for all outstanding packets or 2) all outstanding packets have timed out.

## 3-5 Login

In Figure 3-1, double click the system in the System Window you want to manage. A login screen along with some information about the managed system will appear in the Viewing Window. Type in the login ID and password and click the Login button to log in. When a login is successful, the Login button is grayed (i.e. disabled) and the Logout button is enabled as well as the availability of other management functions, as shown in Figure 3-0.

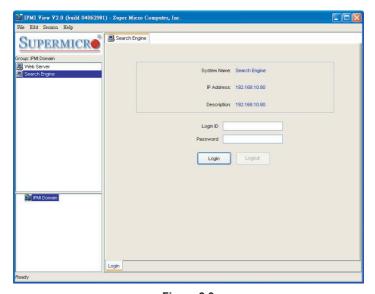


Figure 2-9

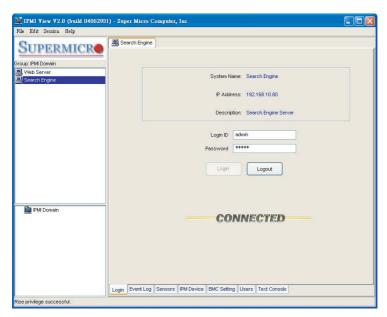


Figure 3-0



**Note:** The default Login ID is "ADMIN", which has the default password of "ADMIN". Both the Login ID and Password are case-sensitive.

In the IPMI design, an MD5 algorithm will encrypt the password when it is transmitted through the network. Once the password is confirmed, IPMI View will show a CONNECTED symbol, and all available function pages will be shown as seen in Figure 3-0. If the password is invalid, it will show a message in the Status Area that reads "Unable to activate a session, please check ID and Password" and a Break symbol will be shown (see Figure 2-9).

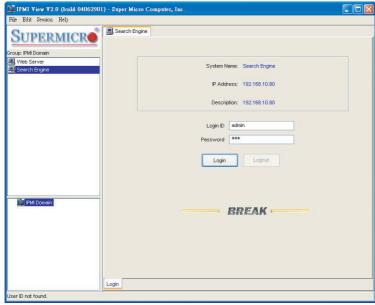


Figure 3-1



**Note:** In order to reduce overhead on the managed system, all pages will not refresh automatically. The user must refresh manually as needed.

#### 3-6 IPM Device



Figure 3-2

Clicking the IPM Device tab of the IPMI View management session in the Viewing Window (shown in Figure 3-2) will display some information and functions of the system's BMC firmware.

#### **Device Information**

This shows the revision levels of the BMC and IPMI firmware

#### **ACPI System Power State**

This shows the managed system's power state. If the managed system is in a power-off state, the green light will be off. This status will update automatically every five seconds.

## Graceful Power Control (Administrator and Operator only)

Graceful power control will inform the OS running on the managed system to shutdown/reboot/power-cycle within a specified time (the default is 30 seconds). When the OS running on the managed system receives a graceful power control request, it will generate a pop-up window on the managed system's monitor and start a count down. This pop-up notice window gives the user who is working on the system a chance to save any working files. However, remote login users or service users (for example Web site visitors) will not see this notice.

#### Graceful Shutdown

Same as the shutdown function in Windows. The managed system will enter an S5 state.

#### **Graceful Reboot**

Same as the reboot function in Windows.

## **Graceful Power Cycle**

This function is a combination of the Graceful Shutdown and Power Up functions

The Power Cycle function will shut down the managed system for a few seconds and then power up the system. Graceful power control will send an event to the System Event Log (next section). If no more memory space is left for the incoming event, graceful power control will not function.

#### **Chassis Power Control (Administrator and Operator only)**

This function is used to forcibly control the power state of the managed system's chassis. When the BMC receives a chassis power control command, it will have direct control over the power button or reset button of a system.

#### Reset

This is the same as pressing the Reset button on a managed system's chassis to reset the managed system.

#### **Power Down**

This is the same as pressing the Power button on a managed system's chassis to remove power from the managed system.

## **Power Up**

This is the same as pressing the Power button on a managed system's chassis to turn on the power of the managed system.

## **Power Cycle**

This function is a combination of the Power Down and Power Up functions.

The Power Cycle function will shutdown the managed system for a few seconds and then power up the system.

## **BMC Cold Reset (Administrator only)**

Clicking the Cold Reset button allows you to reset the BMC. After confirming to reset the BMC, the session will break immediately. The user has to close this session manually. This function is rarely used, only in events such as when a malfunction is suspected.

## 3-7 System Event Log

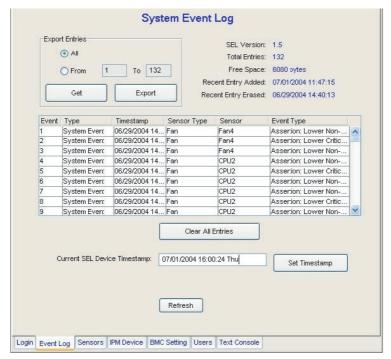


Figure 3-3

Clicking on the Event Log tab of the IPMI View management session in the Viewing Window (shown in Figure 3-3) gives you detailed information on the System Event Log for the BMC. It shows the System Event Log version, number of log entries, free space for the System Event Log and the times of recently added and recently erased System Event Logs.

## **Get System Event Log**

In the Get Entries group on the upper left side of the Event Log tab in the Viewing Window, you can decide how many logs you want to get from the BMC. Click the <From> button and type in the first and last numbers of the logs you wish to view, or click the <All> button to get all the logs from the BMC. The logs retrieved from the BMC will listed as a table in the central part of the Viewing Window. Please refer to the IPMI specifications version 2.0 for detailed descriptions of each field. Some helpful fields:

## **Timestamp**

The time the event happened.

### **Sensor Type**

This could be health sensors or a system event.

#### **Event Type**

The event description.

Because the BMC communicates with the NIC on the mainboard via a slow channel, requesting only the events you need to see is recommended. Choosing "all" to get hundreds of event entries will result in a very long delay.

#### **Clear System Event Log**

Clicking the Clear All Entries button clears the logged system events on the BMC. The total event log space is 16 KB. When all this space is used, any incoming event will be lost. The user has to clear the system event log manually as needed.

## Time Stamp of System Event Log and Time Zone

To set the time stamp of the BMC on the managed system, type in the time in the Current SEL Device Timestamp field. Then click the Set Timestamp button to update the BMC.

#### 3-8 Sensors

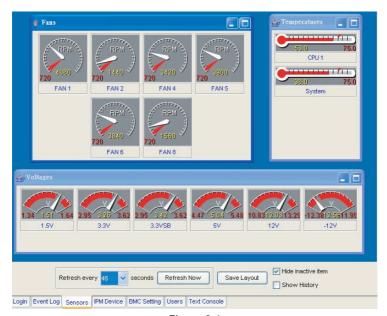


Figure 3-4

Clicking on the Sensors tab of the IPMI View management session in the Viewing Window (as shown in Figure 3-4) provides you with detailed information on the sensors monitored by the BMC. It shows the reading of supported voltages and fan speeds and temperatures monitored by the BMC. The current reading is shown in yellow numbers, the high limits/low limits in red numbers and a description for the monitoring sensors in blue text beneath the monitoring sensor figures.

Fan speeds have only a low limit, temperatures have only a high limit, and voltages have both high and low limits.

## **Refreshing Monitor Status**

You can configure the IPMI View to automatically refresh the monitoring status periodically by checking the Auto Refresh check box and selecting the refresh period in seconds in the seconds list. Or, click the Manual Refresh button to refresh the monitoring status every time you need an update.

#### **Hide Inactive Item**

IPMI View gets predefined sensor information from the mainboard. Some items may be not installed for different configurations. For example, there will be no CPU fan if using a passive CPU heat sink, and only one CPU on a dual CPU mainboard that has only a single CPU installed. The first time the sensors page is shown, IPMI View will hide inactive items (the default setting) if any. A manager may change this option later by un-checking the "Hide inactive item" box, as shown in Figure 3-5.

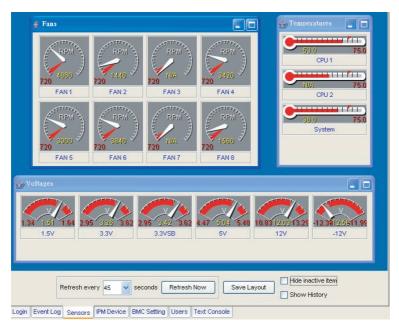


Figure 3-5

## **Show History**

IPMI View provides a history chart for fans, temperatures and voltages. The yellow line indicates the reading correspond to sensor. A red line indicates a high or low limit. A blue line indicates the base value of 0 (zero). Check the "Show History" box to display these charts, as shown in Figure 3-6.

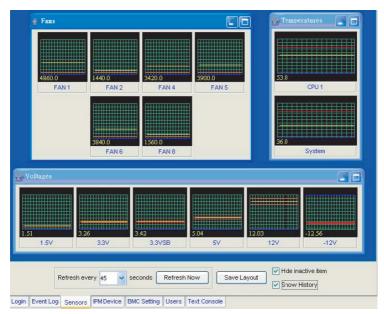


Figure 3-6

## 3-9 BMC Setting (Administrator only)

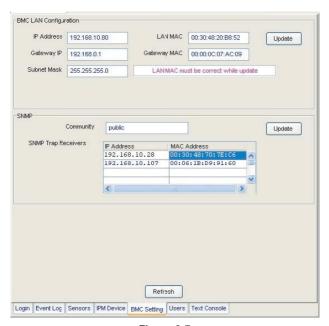


Figure 3-7

Clicking on the BMC Setting tab of the IPMI View management session in the Viewing Window (as shown in Figure 3-7) gives you detailed information on the BMC LAN Configuration, SNMP trap configuration and serial communication port of the BMC.

In order to support the power-down state management capability under the IPMI specification, the manager has to configure the proper MAC address for each IP address. To deliver an IP packet to a receiver, the sender needs to know the receiver's MAC address or the gateway's MAC address. ARP (Address Resolution Protocol) is used to get the MAC address from the IP address. While the managed system's OS is running, the network protocol stack will take care of this function. However, when the managed system is in a power down state, this function cannot be accomplished. Therefore, each MAC address has to be configured manually.

The BMC and the OS running on a managed system may use different IP addresses for security reasons. For example, the OS may use 66.201.4.73 (which can be reached by public access) while the address for BMC may be set to 192.168.1.55, which can only be reached in a private LAN. But, LAN MAC addresses must be the exact same. If the BMC uses a private IP address, you have to make sure that the manager's system can communicate with the private IP address for the BMC on a managed system.

## **BMC LAN Configuration**

This shows the IP address, LAN MAC, Gateway IP, Gateway MAC and Subnet Mask of the BMC and allows you to modify them.



**Note:** Please make sure that the MAC address of the LAN and the gateway for the BMC are correct before updating it by clicking the Update button. Be careful to enter the correct values, especially for the LAN MAC. If you enter the wrong LAN MAC, IPMI View will not be able to connect to that system any more.

If you accidentally enter a wrong LAN MAC value, you may use the ipmicfg instructions from the BMC firmware update (See section 4, page 13).

#### **SNMP**

This shows the SNMP trap configuration of the system needing to receive the SNMP traps generated by the BMC and allows you to modify them. To change the configuration on the BMC, type in the SNMP community name in the Community

text field and the IP address and MAC address in the SNMP Trap Receivers table in the SNMP group, and then click the Update button.

The SNMP Trap may have multiple destinations. When any critical error occurs, an SNMP trap packet will be sent to all receivers in the list. To remove an SNMP receiver, you may change both IP and MAC addresses to 0.0.0.0 and 00:00:00:00:00:00 respectively, and then click Update.

On the system receiving the SNMP traps, an SNMP trap receiver software needs to be installed and run. The managed system will send out an SNMP trap packet to receivers at the moment the event occurs. If an SNMP trap receiver is not running, the trap packet is discarded and won't be gueued anywhere.

#### 3-10 Users

There are several buttons that allow you to add/delete a user, set user privileges, change passwords and enable/disable paging.

Group Privilege Levels	
Callback	This may be considered the lowest privilege level. Only commands necessary to support initiating a Callback is allowed. (Only available for IPMI 1.5.)
User	Only 'benign' commands are allowed. These are primarily commands that read data structures and retrieve status. Commands that can be used to alter BMC configuration, write data to the BMC or other management controllers or perform system actions such as resets, power on/off, and watchdog activation are not allowed.
Operator	All BMC commands are allowed, except for configuration commands that can change the behavior of the out-of-band interfaces. For example, Operator privilege does not allow the capability to disable individual channels or change user access privileges.
Administrator	All BMC commands are allowed, including configuration commands. An Administrator can even execute configuration commands that would disable the channel that the Administrator is communicating over

Clicking on Paging Setting allows you to set the parameters for an individual user (Figure 3-8). There are two types of paging service: Numeric paging and alphanumeric paging. To use a paging service, a modern must be connected to the RS232 connector on the BMC.

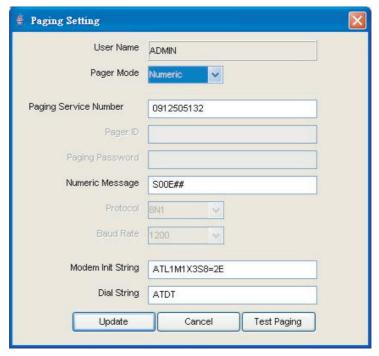


Figure 3-8

#### **FRU**

The user can find useful information about the board and product, such as the serial number, part number and part name of the board and product.

## 3-11 Text Console Redirection (SOL, Serial Over LAN)

```
Microsoft(R) Windows 98
(C)Copyright Microsoft Corp 1981-1999.

C:\>

Start Stop

Login Event Log Sensors IPM Device BMC Setting Users Text Console
```

Figure 3-9

On the Text Console tab of the IPMI View management session in the Viewing Window (as shown in Figure 3-9), there is a function for you to remotely control the managed system in a text mode console. Click the Start button to start the text console redirection. During control, click the Re-synch button to synchronize the text console with the managed system if you think the screen is not shown properly. Click the Stop button to stop the text console.

#### SOL for IPMI 2.0

IPMI specification V2.0 defines Serial over LAN (SOL) to support Text Console Redirection. This implementation performs better than the one we implemented for IPMI 1.5. The Text mode console remains working on Windows 2003, even when the OS is running. To support Text Console Redirection on Windows 2003, Special Administration Console (SAC) must be enabled. The following instruction is used to enable SAC:

#### For Windows 2003:

- 1. Enable Console Redirection in BIOS, and set it to COM 2 (or COM B)
- 2. Modify boot.ini in C:\. Boot.ini is a hidden file. Below is an example of boot.ini

[boot loader] redirect=com2 redirectbaudrate=19200 timeout=30 default=multi(0)di sk(0)rdisk(0)partition(1)\WINDOWS [operating systems] multi(0)disk(0)rdisk(0)partition(1)\WINDOWS="Windows Server 2003, Standard" / fastdetect /redirect

#### For Linux:

- BIOS POST:
- (i) Enable "Console Redirection" in BIOS Setup. For example, COM2 / 19.2 Kbps / 8N1
- (ii) Disable "Enable Console Redirection after POST" in BIOS setup.
- 2. BOOT LOADER:
- (i) For GRUB, add the following TWO lines into /boot/grub/grub.conf, but comment out "splashimage=(hd0,0)/grub/splash.xpm.gz" serial --unit=1 --speed=19200 --word=8 --parity=no --stop=1 terminal --timeout=10 serial console #splashimage=(hd0,0)/grub/splash.xpm.gz
- (ii) Then add "serial console=ttyS1,19200n8" to the end of kernel /vmlinuz in /boot/grub/grub.conf.

For example:

kernel /vmlinuz-2.6.5-1.358smp ro root=LABEL=/ rhgb quiet serial console=ttyS1,19200n8

This will result in all boot messages to be output to console ttyS1, and you will not see all these boot messages at the local console until login message promt up.

- c) Under LINUX OS:
- (i) Add the following line into /etc/inittab.s0:2345:respawn:/sbin/agetty ttyS1 19200
- (ii) Edit /etc/securetty and add ttyS1

## Notes

# Chapter 4 Troubleshooting

## 4-1 Frequently Asked Questions

1. Question: How do I configure the IMPI add-on card?

Answer: Boot from the supplied CD with your IPMI card. The CD will auto-detect motherboard type and flash IPMI card. You can use the ipmicfg.exe utility to configure the IP address and MAC address of the IPMI card.

Question: Which IP and MAC address should I use for the IMPI add-on card?

Answer: You need to use LAN1 IP and MAC address for your IPMI card when you program it using ipmicfg.exe utility.

3. Question: Can I configure Gateway IP address of my IPMI card?

Answer: Yes you can use the ipmicfg.exe utility to configure IPMI card.

4. Question: Do I need to install any driver on my server, which has an IPMI card?

Answer: No driver installation is required on your host which has an IPMI card.

## 4-2 Contacting Supermicro's Technical Support

If you still have problems after trying out all the recommended solutions, please contact our technical support at (408) 503-8000 or visit our web site at www. supermicro.com/support/.

## Notes